

BLACKWELL GLOBAL INVESTMENTS (UK) LIMITED

Privacy Policy

PRIVACY POLICY

Blackwell Global Investments (UK) Limited is a limited liability company registered in England and Wales with its registered office at 107 Cheapside, London EC2V 6DN. Company Number 09241171. Blackwell Global Investments (UK) Limited is authorised and regulated by the Financial Conduct Authority. Financial Services Register Number 687576.

Privacy Policy

Blackwell Global Investments (UK) Limited (Hereafter Blackwell Global) takes your privacy very seriously and we are bound by the Data Protection Principles contained in the Data Protection Act 1998. Our Privacy Policy Statement outlines how we collect, manage and disclose your personal information and ensure that it remains confidential and secure. Your use of this website constitutes acceptance of the terms of this Policy. Our Privacy Policy will be reviewed from time to time to take account of new laws and technology and any changes to our operational processes and any amendments to this Policy will be incorporated in an updated version on this page. Your subsequent use of the website constitutes acceptance of those changes. Any information we hold will be governed by our most recent Privacy Policy.

1. Use of Personal Information

Blackwell Global needs to collect certain personal information to be able to offer its range of financial products and services to its customers.

We will collect and maintain most personal information from customer use of this website. This may be through the use of the application and other types of forms and through active use of the customer trading account. The type of information may include (but is not limited to) name, address, date of birth, contact details, employment and income, transaction history, areas of the website used and visited and links to and from third party websites. We may also need to collect and maintain information from external sources such as credit reference and identity verification agencies. Periodically we may ask you to voluntarily provide us with information for our marketing or survey purposes.

Blackwell Global will use your information for the purpose of opening and maintaining an account, confirming your identity, managing your profile and trading account and to enable us to provide you with the products and services that you have requested from us. Unless you advise us to the contrary, we will also communicate with you about relevant information and opportunities relating to existing and new products and services which we consider suitable for you.

2. Disclosure of Information

In the standard operation of our business, we may disclose your personal information to the following (who may be within or outside the European Economic Area):

- our associated companies
- successors in title to our business
- our third party service providers and professional advisors
- credit agencies
- any organisation or person expressly instructed by you
- any relevant regulatory, governmental or law enforcement authority as required by law
- third parties necessary to provide the products and services requested by you
- introducing brokers with whom we have a mutual relationship

We require that organisations outside of our group of companies who handle or obtain personal information as service providers acknowledge the confidentiality of this information, undertake to respect any individual's right to privacy and comply with the Data Protection Principles and this policy.

3. Security of Information

We take the safeguarding of your data very seriously. All personal information in our possession is held securely. Only our authorised employees are permitted access to your personal information, strictly for business purposes.

4. Your Rights

Subject to its stated exceptions, the Data Protection Act entitles you to obtain a copy of any personal information which we hold concerning you and for you to advise us of any perceived inaccuracy. Should you wish to exercise this right at any time please write to us verifying your identity and confirming the information you require. We may charge you a reasonable fee to cover our costs in complying with your request to provide you with the required information.

You may request at any time that we amend, update or (subject to our necessary legal, regulatory and business requirements) delete personal information which we hold concerning you. Please contact us at clientservices@blackwellglobal.com to ask us to make these changes on your behalf.

If you have any questions concerning our Privacy Policy, or you would like to change your personal information, or you would like to make a complaint concerning any action of ours which you consider is in breach of our Policy please contact our Compliance Department directly.

We would hope to be able to deal with any complaint you may have to your satisfaction, but in the event that we cannot you may contact the Information Commissioner directly.

5. How we collect your data

Personal Information may be submitted on our website in two areas:

1. Public Area

If you provide your name and address on the public area of our website in order to request information about our products and services, you may voluntarily provide additional personal information. You will be asked to provide your Personal Information in this area for the purposes of registering with us and opening an account with us.

2. Private Area

If you are already one of our customers and have opened an account with us, you must use a password to enter our website. A "session cookie" is used to enable you to leave and re-enter our website without re-entering your password. Our web server will record the pages you visit within our website. To ensure a good quality of service we may monitor and record any communication you have with us whether in writing, by phone or by electronic mail. E-mail is not encrypted to/from either the public or private areas of this website.